



*Windsor, Ascot and Maidenhead
Clinical Commissioning Group*

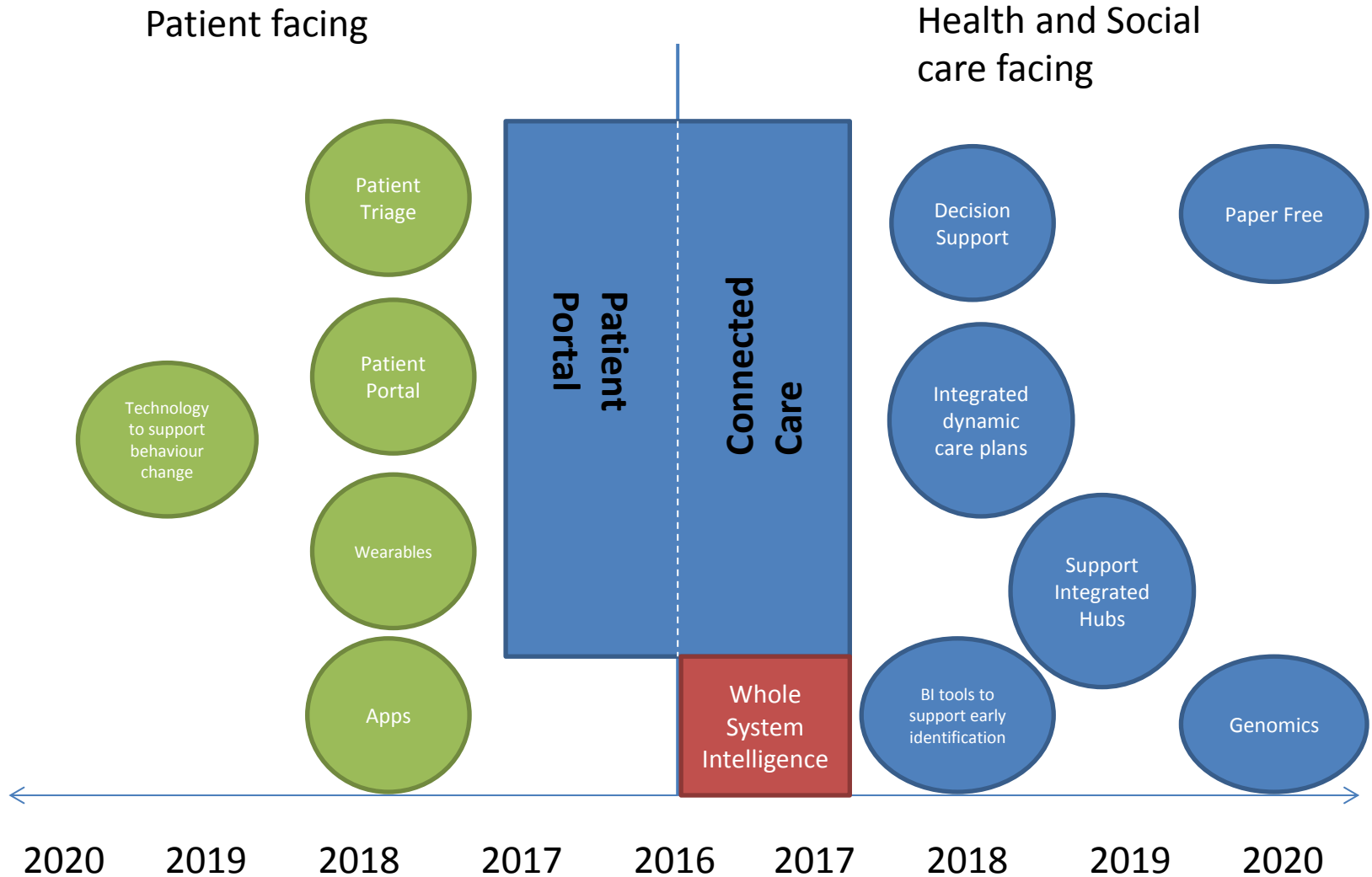
Local Digital Roadmap

Health and Wellbeing Board update

Local Digital Roadmap

- Brings together health and social care organisations to have a system-wide digital strategy
- Makes best use of limited resources by utilising scale, sharing best practice and reducing duplication
- Provides digital support to the Frimley Sustainability and Transformation Plan
- Key enabler is Connected Care

High Level Vision



Connected Care

- Started from residents feedback- “I only want to tell my story once”
- Provides a care portal that provides access to key information for health and social care professionals with the consent of the resident
- 18 organisations across Berkshire are participating to create a holistic record
- Going live over the next few weeks with staggered rollout over the next 6 months

Connected Care Benefits

Patient Experience

- Smoother assessments due to less repetition of health history every time treatment (also time saving) is accessed in different organisations, as up to date information will be available
- Lower risk of clinical errors for conflicts of treatments prescribed
- Care is co-ordinated between providers across health and social care giving patients greater reassurance, confidence and trust in the clinicians treating them

Increased Efficiency

- Better and faster decisions based on richer and timelier information
- Productivity improvements as patients and service users are seen as a result of faster assessment and better coordination
- Reduction of clinical errors through access to patient history
- Reduction in duplication of efforts as up to date information will be available
- Improved communication between referrers and service providers across organisations
- Improved continuity of care across provider organisations

Clinical Quality & Improving Outcomes

- Reduced prescribing errors
- Better informed Out of Hours and emergency services
- Increased safety and reduced risk in relation to vulnerable individuals and children
- Time saved- not having to wait for surgery opening hours to access GP information, not waiting for faxes or searching paper documents

Patient/Citizen Portal

- Next key deliverable is to give residents access to the record
- Planned go live in late 2017 early 2018
- Substantial opportunity to support residents:
 - manage conditions
 - interact with health and social care professionals
 - Use online services for those who want to e.g. managing appointments
 - Receive more care at home
 - Support carers
- Work in progress and looking to develop and design with as much input from residents as possible